

Your top questions, answered!

1. How can I manage my insurance plan online?

Log in at **FloridaBlue.com** or download the mobile app. Once you log in, your health plan is at your fingertips.

2. How can I find a doctor, hospital, or pharmacy?

Log in and click **Find a Doctor & More** to find care near you.

3. When will I get my member ID card?

We mail your member ID card after you enroll and make your first payment. You can also download or view it 24/7 online or in the app.

4. How can I make a payment?

If you buy your health plan through Florida Blue or the Individual Marketplace, you can pay online, by phone, or by setting up autopay.

*Does not apply if you have a Medicare plan or if you get your health insurance through your job.